

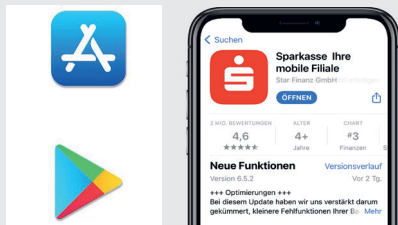
Page 1 Setting up the Sparkasse app

You need

- A savings bank account that is activated for online banking



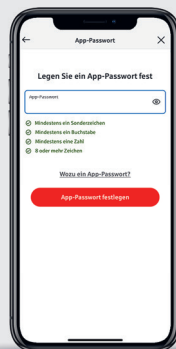
- 1** Download the Sparkasse app from the App Store or from the Google Play Store.



- 2** In order to connect your account to the app, open the Sparkasse app and click on „Ich habe bereits ein Konto“.
- Then, agree to the conditions.



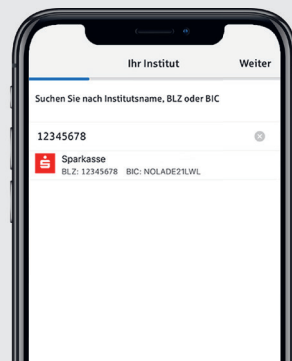
- 3** Generate a password and confirm it.
- The password must consist of at least 8 characters (including numbers, letters, and a special character).



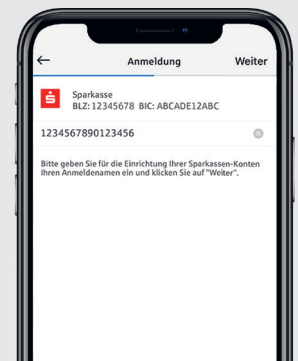
- 4** In the next step, you can decide whether you would like to unlock the app with the aid of a biometric feature or the password.
- Confirm your choice as appropriate.



- 5** Select your savings bank by entering the name of the institution or the bank routing code.




- 6** Now, enter your login name (or legitimization ID).




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7 After this, you will be asked to enter your online banking PIN. Now, click on OK. If you would like to save your PIN for calling up current activity in the app, select „PIN speichern“.



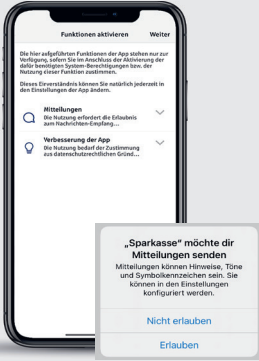
8 After this, your authorization process (e.g. pushTAN) will be displayed and the accounts and cards that can be used in the app.



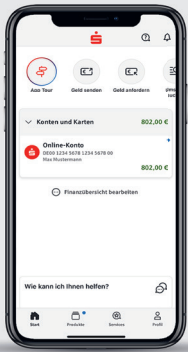
9 Confirm by clicking on „Weiter“.



10 Now, activate the displayed functions and allow the Sparkasse app to send you notifications in the next step.



11 The app has now been set up successfully, and you can use all functions related to online banking.




www.ksk-koeln.de/app

Exclusion of liability:

These instructions were created in accordance with the current state of knowledge and are provided as a service. Differences in portrayal are not the responsibility of the savings bank or the authors. No liability is accepted for any occurring damages.